



EFFECTIVE: MARCH 24, 2020

In order to slow the spread of the novel coronavirus (COVID-19) and minimize infections, city offices have been closed to walk in customers until further notice. This is a proactive measure to ensure the health, well-being, and safety of our customers, community members, and employees.

During this challenging time we remain committed to providing the highest level of customer service. However, we are currently working remotely with limited staff. We will normally try and respond to questions within 24 hours but we ask that you be patient as we adjust to the current situation.

Most of our staff is available by email; some by phone. Please use the directory below to make contact:

COMMUNITY DEVELOPMENT		PERMITS: <i>we will be accepting/issuing permits by email and appointment only</i>
		INSPECTIONS: <i>limited on an as needed basis, please email for appointment</i>
PLANNING		
Brad Johnson, Director		bradmj@burlingtonwa.gov
Kim O'Hara, Permit Center Mngr.		kohara@burlingtonwa.gov
BUILDING		
Al Jongsma, Building Official		alj@burlingtonwa.gov
FIRE MARSHAL		
Kelly Blaine, Fire Marshal		kellyjb@burlingtonwa.gov

FINANCE/UTILITY PAYMENTS		
UTILITY BILLS – consider paying utility bills online or by phone	800-720-6847	www.xpressbillpay.com
PAYMENT DROP BOX - all-hours drop box for utility payments is at the north end of the City Hall Parking lot		
FINANCE STAFF – is available by phone or email		
General Inquiries	360-755-0531	
Utility Billing	360-755-2377	billing@burlingtonwa.gov
Accounts Payable	360-755-2377	AP@burlingtonwa.gov
Business Licenses		COBLicenses@burlingtonwa.gov
Cemetery – (by phone or appointment only)	360-755-0531	cemetery@burlingtonwa.gov

PUBLIC WORKS		
General Inquiries		Bpublicworks@burlingtonwa.gov
Marv Pulst, Director		marvp@burlingtonwa.gov
Engineering Inspections		ryans@burlingtonwa.gov
Sewer Department	360-757-4085	done@burlingtonwa.gov
Storm Drain	360-755-9715	johna@burlingtonwa.gov
Streets	360-757-4214	traviss@burlingtonwa.gov

PUBLIC DEFENDER SCREENING		
Juan Farias, Screener	360-755-2387	publicdefense@burlingtonwa.gov

We appreciate your understanding and thank you for your patience.